

If you'd like to use the Home from Hospital service, please phone us on 020 7281 6018 or fill in this form and send it FREEPOST to:

**Home from Hospital Service  
Age Concern Islington  
FREEPOST LON7475  
London N7 6BR**

**Your details:**

Name .....

Address .....

.....

.....Postcode .....

Tel .....

Date of birth .....

**Referrer information (where relevant):**

Name .....

Address/Organisation .....

.....

Reason for referral .....

.....

Tel .....

Email .....

Professionals can also refer through Protocol

**The Home from Hospital service gives support to Islington residents over 60 who have been recently discharged from hospital.**

After a hospital stay, you might need a little help to pick up your strength and settle back into everyday life.

Our staff and volunteers can act as your friend or helper – someone to talk to, someone to help with errands or getting settled in at home.

You can ask about this service before you go into hospital, while you're in hospital, or after you leave.

A relative, friend or health professional can contact us on your behalf, or you can call us directly.

**There is no charge for this service.**

**How to contact us:**

phone **020 7281 6018**

fax 020 7281 4901

**www.acislington.org.uk**



Registered charity 1045623  
Registered company 3039668



**Home from Hospital Service**



**Home from Hospital is a short-term support service offered by Age Concern Islington to help local older people return to everyday life after a stay in hospital.**

**The service is also here to support older people who are at risk of hospital admission.**

**What we do:**

- visit you at home, if appropriate
- help you find out how to make your home safer or easier to manage: bath equipment, handrails, alarms, walkers...
- offer advice on falls
- go for walks with you
- arrange fire and security checks
- refer you to helpful local services
- advise on how to access benefits
- help you do the paper-work, like letters, demands and forms to fill
- help you with practical tasks
- help you get back to local places and people you like
- make calls for you about appointments and services you need
- help you solve housing problems
- help you apply for services like Taxicard, Blue Badge parking permit, Link Line (pendant alarms), Telecare (home safety)...
- sit with you and just have a chat!

**What we don't do:**

- we don't replace carers who help with washing, dressing, toileting
- we don't replace health care professionals like nurses or therapists
- we don't clean your home or do your regular shopping
- but we'll try to find you someone who can!

**Who can apply or make a referral?**

You can contact us before you go into hospital, while you're in hospital, or after you leave. You can call us if you're concerned that you might become unwell and need to go to hospital. A relative, a friend or a health professional can contact us on your behalf, or you can call us directly.

**How much does the service cost?**

There is no charge for this service.

**How long does the service last?**

One of our staff team or a volunteer will usually visit you at home (if appropriate) for a period of up to 6 weeks after you leave hospital. If you need further help beyond this time, please let us know.

**Would you like to volunteer?**

Do you have social or healthcare experience? Or perhaps you have a little spare time to make a big difference in someone's life? We'd love to hear from you.



Would you like to use the Home from Hospital service?

If so, please phone us on 020 7281 6018 and speak to someone from the Home from Hospital team.

If you prefer, you can fill in the form overleaf and send it FREEPOST to Age Concern Islington.